

## **APPLICATION FORM**

### **AUSTRALIAN RESIDENT PREFERRED INTAKE** March April May January February June July September October November August December **STUDY MODE** Classroom-based Other ..... **FEE TYPE** Full-fee Funded (please specify): Have you studied any government funded courses before in Western Australia? Unknown Yes ☐ No **VOCATIONAL COURSES EARLY CHILDHOOD EDUCATION COURSES** CHC30121 Certificate III in Early Childhood Education and Care > ^ CHC50121 Diploma of Early Childhood Education and Care > ^ > Applicants must provide a Current Working with Children Check (WWCC) before the commencement of work-based training ^ Boost your Skills for the Future - For Free! (Free Course - Eligibility Criteria Applies)

PERSONAL DETAILS	CONTACT DETAILS		
Family Name (surname):	Building/property name:	Flat/unit:	
Given Names:	Street or lot No:		
*you must write your name, including any middle names, exactly as written in the identity document	Suburb, locality or town:	State/Territory:	
Date of Birth (dd/mm/yy):/ Under 18 years old	Postcode: Country:		
Gender: F M Other Marital Status:	Home Phone: Work Phone:		
Country of Birth Australia Other:	Mobile Phone:		
Are you of Aboriginal and/or Torres Strait Islander origin?	Email Address:		
(For persons of both Aboriginal and Torres Strait Islander origin, mark both "Yes" boxes)			
No Yes, Aboriginal Yes, Torres Strait Islander	EQUITY AND DISABILITY		
Do you hold a International Student Visa? No Yes,  If you ticked 'Yes', please complete the International Student Application form.	Do you have a disability, impairment or long-term medical condition which may affect your studies? Yes No (skip to next section)		
STUDENT ID (if applicable)	If yes, please specify the type/s of disability*  Hearing/deaf Physical  Vision Learning	Intellectual  Mental illness	
Enter your Unique Student Identifier (USI) (if you already have one)	Acquired brain impairment Medical		
UNIQUE STUDENT   IDENTIFIER (USI)	*If you need further information to complete this que Australia Institute 'Disability Information Supplement'		
EMERGENCY / PARENTS CONTACT DETAILS	Please give brief details about your medical c	:ondition/disability:	
EMERGENCI / PARENTS CONTACT DETAILS			
Name:	STUDY REASON		
Phone: Relationship:	Which best describes your reason for underta	uking your course? (tick one only)	
Address:	To get a job	,	
	To develop my existing business		
Email Address	To start my own business  To try for a different career		
	To get a better job or promotion		
ENGLISH LANGUAGE PROFICIENCY	It was a requirement of my job		
Do you speak a language other than English at home?	I wanted extra skills for my job  To get into another course of study		
(If more than one language, indicate the one that is spoken most often)	For personal interest or self-development		
No, English only Yes, other - please specify	To get skills for community/voluntary work		
Please rate your English Language proficiency:  Very Well Well Not Well Not at all	Other reasons (please specify):		
EDUCATION BACKGROUND			
Are you still enrolled in secondary or senior secondary education?			
What is the highest level of secondary school you have completed?			
Year 12 or equivalent Year 11 or equivalent Year 10 or equivalent	Year 9 or equivalent 🔲 Year 8 or below 🔲 Ne	ever attended school	
Which year did you complete that schooling level?			
Have you successfully completed a Degree, Diploma or Certificate? Yes No. 15 yes, please tick below	0		
Bachelor degree or higher degree Advanced diploma or ass Certificate IV (or advanced certificate/technician) Certificate III (or trade certificates or overseas qualifications not listed above).		na)  Certificate	
Please provide details of all current and previous studies (including High School) that y	ou have completed, or are about to complete.		
Please provide copies of all latest qualifications and/or High School results.			
Name of Qualification/Course Name of Institution/School	Country/State Yea	ar of Completion Copy Attached	
Are you seeking any recognition (credit transfer, exemption or recognition of prior lea	rrning)? Yes No If yes, you will need to	o complete additional form/s	
Pag	ge 2		
Excellent Accounts Pty Ltd Trading as Skills Australia Institute    Email: info@skillsaustralia	- 1. 101 001 10 1000	SC C- J- 035405   ADNI - 70 104 274 402	

2010 | CRICOS Code 03548F | ABN : 78 126 274 682 Ver 2: 29/01/2024

Please select the description that best fits your current employment status	Agent (please specify)
Full-time employee  Part-Time Employee (working 20 hours or more per week)  Part-Time Employee (working 19 hours or under per week)  Self employed - not employing others  Self employed - employing others  Employed - unpaid worker in a family business  Unemployed - seeking full-time work  Unemployed - seeking part-time work  Not employed - not seeking employment	Skills Australia Institute Website Brochure Exhibition / Seminar  Friend or Relative (please specify)  Full name Student ID: Student ID: Student ID: Student ID: Student ID: Sudent ID: Sud
DECLARATION	
	provide AVETMISS compliant records to meet our National VET Provider Collection Institute's Privacy Statement is available at the Front Desk, and via the Skills Australia ects, stores and uses personal information only for the purposes of administering by your consent, except to meet government, legal or other regulatory authority on process. Skills Australia Institute's Privacy Policy reflects the National Privacy
available in the conditions of enrolment section of this application form.  I understand that Skills Australia Institute will apply for my Unique Student Identifier provided as part of my application process. Furthermore, I agree that my Skills Australia	(USI), on my behalf, unless one is provided. I understand that they will use the ID I have ralia Institute email account will be used as part of this registration process, and that I ny time. More information on the requirement for a USI is available via www.usi.gov.au.
I understand that when Skills Australia Institute performs a search to locate my USI, The RTO name included on the notice will appear as follows:  Legal Name - Excellent Accounts Pty Ltd.  Trading Name - Skills Australia Institute  I do not allow Skills Australia Institute to use photographs, testimonials and videos to	
I acknowledge that I have read and understood the refund and cancellation policy  Applicant's Signature  Parent or Guardian's Signature  (If applicant is under 18 years of age)	Date:/(dd/mm/yy)

#### **CONDITIONS OF ENROLMENT**

#### **REFUND AND CANCELLATION POLICY - AUSTRALIAN RESIDENTS**

#### SECTION 1: REFUND AND CANCELLATION POLICY – FEE FOR SERVICE STUDENTS

The Skills Australia Institute Refund and Cancellation Policy for 'Fee for Service Students' covers how REFUND and CANCELLATION Fees are calculated in the event of cancellation of enrolment before course completion, either at the request of Skills Australia Institute, or as a result of a breach of Skills Australia Institute's code of conduct.

For Funded Students enrolled in a Department of Training and Workforce Development (DTWD) Funded Program including Jobs and Skills WA Training Courses, please refer to 'Section 2: Student Refund Policy - Funded Program Students' within this policy.

#### Refund for fees paid in advance

The calculation applied for fees paid in advance is listed in table 1.

#### **Cancellation fees**

Where a course of study is cancelled before the agreed Completion Date, Skills Australia Institute will calculate the Cancellation Fee in accordance with table 1.

#### **DEFINITIONS - FEES AND CHARGES**

Fees payable may include the following:

- Toolkit Fee: The Toolkit Fee covers equipment resources required to complete your course at Skills Australia Institute. The Toolkit Fee is NON-REFUNDABLE if you cancel less than 4 weeks before Course Commencement.
- Tuition Fees: Tuition Fees are the fees payable to Skills Australia Institute for undertaking a course. The Refund and Cancellation Policy specifications detailed below cover TUITION FEES only.
- Other Fees: Any other fees are as specified in your agreement with Skills Australia Institute. Fees may change and students will be notified about changes of other fees. Other Fees are not refundable.

#### **DEFINITIONS - COURSE**

- Course: Means the Course you are enrolled in as outlined in the signed Letter of Offer
- Course Commencement Date: Means the agreed starting date of a course, as stipulated in the signed Letter of Offer.
- Course Completion Date: Means the agreed completion date of a course, as stipulated in the signed Letter of Offer.
- Study Period means your Study Period as outlined herein and in your Letter of Offer with Skills Australia Institute:

One Term = 10 weeks study + 3 weeks holidays = Total 13 weeks

One Semester = 20 weeks study + 6 weeks holidays = Total 26 weeks

• Course Duration means the total duration of your course of study including holidays

#### **GENERAL INFORMATION**

- Course Fees and Charges are as per our Skills Australia Institute Course Fee List. Note: in line with our regulatory framework, Skills Australia Institute will only accept
  a maximum payment of \$1000 before commencement of studies and no more than \$1500 per month. Details of instalments are included in the Payment Agreement.
- All Refund Requests and Cancellation Notifications must be submitted using the Course Variation Form and the Refund Application Form, both of which are available
  at the Reception Desk or via the Skills Australia Institute website www.skillsaustralia.edu.au VERBAL notifications to Skills Australia Institute staff or agents ARE NOT VALID.
- The date the written notice is received by Skills Australia Institute is the CANCELLATION DATE, and is the date used for the calculation of any refund and/or cancellation fee.
- Skills Australia Institute calculates Refunds and Cancellation fees based on a SEMESTER Fee (20 weeks study period plus 6 weeks holidays = 26 weeks). For courses shorter than a Semester, Refunds and Cancellation fees will be calculated on the Course Fees.
- In case of a cancellation by the student or Skills Australia Institute, any outstanding fees to Skills Australia Institute become due within 7 (seven) days.
- Any costs incurred by Skills Australia Institute to recuperate outstanding fees will be charged to the student
- Unpaid fees will be recorded as a debt and recovered by action in a court of competent jurisdiction.
- Skills Australia Institute will not release any testamurs/awards to students until outstanding course fees have been paid in full.
- All amounts are in Australian Dollars (AUD).
- Where a refund is approved Skills Australia Institute will make payment of refund within 28 days of receipt of the application. The refund will be deposited into the student's bank account only, as nominated on the Refund Application Form.
- All refunds will be paid in Australian Dollars, via an Australian Bank Account, as nominated by the student.
- No refunds will be paid to a third party (a person other than the student), unless directed by the student on the Refund Application Form.
- Refund and Cancellation applications WILL NOT be processed where the signature on the Course Variation and/or Refund Application Form <u>DOES NOT</u> match the student's signature as shown on other documents provided by the student for admission to Skills Australia Institute.
- Students will receive a clear Statement of Refunds explaining how the refund was calculated, where a cancellation fee has been applied, students will receive a Statement of Cancellation clearly outlined how our Cancellation Policy has been applied.
- This agreement, and the availability of the complaints and appeals processes, does not remove the right of the student to take further action under Australia's consumer protection laws.
- The Refund and Cancellation Fee Policy is subject to review from time to time.

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- Excellent Accounts Pty Ltd Trading as Skills Australia Institute
- ▶ Cannington Campus: 230 Railway Parade, Cannington WA 6107
- **Email:** info@skillsaustralia.edu.au **Website:** www.skillsaustralia.edu.au
- T: +61 8 6148 1300
- > RTO Number 52010 | CRICOS Code 03548F | ABN : 78 126 274 682

#### **CONDITIONS OF ENROLMENT (CONTINUED)**

#### TABLE 1 - REFUND AND CANCELLATION - FEE FOR SERVICE STUDENTS

REASON FOR REFUND/ CANCELLATION	NOTIFICATION PERIOD	REFUND	CANCELLATION FEE		
Student Default	More than 10 weeks before semester/course commences	Full refund less cancellation fee	10% of a semester fee		
	More than 4 weeks and up to 10 weeks before semester/course commences	70% of a semester fee	30% of a semester fee		
	4 weeks or less before semester/course commences	40% of a semester fee	60% of a semester fee		
	After semester/course commences	No Refund	100% of a semester fee		

**Note:** A student who has paid fees for more than two semesters in advance and withdraws during a semester and more than four weeks before the commencement of the following semester, would receive no refund of fees for the current semester, at least 70% of the following semester's fees and a full refund of fees paid for any subsequent semester; less cancellation fees.

#### Student Default occurs when:

- the course starts at the location on the agreed starting day, but the student does not start the course on that day (and has not previously withdrawn); or
- · the student withdraws from the course at the location (either before or after the agreed starting day); or
- · Skills Australia Institute refuses to provide, or continue providing, the course to the student because of one or more of the following events:
  - · the student failed to pay an amount he or she was liable to pay the provider, directly or indirectly, in order to undertake the course;
  - ° breach of Skills Australia Institute Code of Conduct as outlined in the Student Handbook.

#### Refunds after Skills Australia Institute Default:

In the unlikely event of Skills Australia Institute default, within 14 days of the default, Skills Australia Institute will:

- · Either offer you an alternative place at Skills Australia Institute's expense, that is accepted by you in writing; or
- · Refund you the unused portion of the prepaid fees.

#### **Short Course/Workshop Tuition Fees**

• In the case of a cancellation by the student, Skills Australia Institute requires at least four working days' notice of cancellation prior to the start date of the course.

Refunds may take up to 15 working days to process. No refunds, transfers or credit notes will be issued for withdrawals when less than four working days' notice is given.

#### **SECTION 2: REFUND POLICY – FUNDED PROGRAM STUDENTS**

The Skills Australia Institute Refund Policy for 'Funded Program Students' covers how REFUND Fees are calculated in the event of cancellation of enrolment before unit/course completion, either at the request of Skills Australia Institute, at the request of the student or as a result of a breach of Skills Australia Institute's code of conduct. Funded Program Students are those enrolled in the Department of Training and Workforce Development (DTWD) Funded Programs including Jobs and Skills WA Training Courses.

#### Refund for fees paid in advance

The calculation applied for fees paid is listed in Table 2.

#### **FEES AND CHARGES**

Fees payable may include the following:

- **Unit Fees:** Are the fees payable for students undertaking a Department of Training and Workforce Development (DTWD) Funded Program, including Jobs and Skills\
  WA Training Courses. Unit Fees are charged in accordance with the VET Fees and Charges Policy 2023, copy available at the Front Office or via our
  website **www.skillsaustralia.edu.au**
- Other Fees: Any other fees are as specified in your agreement with Skills Australia Institute. Fees may change and students will be notified about changes of other fees. For Funded Program students, other fees currently charged are as follows:
- None

#### **GENERAL INFORMATION**

- Enrolment Invoices: Students are issued an enrolment invoice at course commencement. Students are invoiced on a Unit by Unit (per subject) basis, as they COMMENCE the units. Each student's invoice details withdrawal dates set the enrolment.
- Recognition of Prior Learning/Credit: There is no fee for units that are granted Credits. RPL units are charged on a unit-by-unit (per subject) basis (fee payable will vary depending on the type of evidence submitted).
- Withdrawal Dates: Students are only required to pay for the units that they complete. Students must notify Skills Australia Institute of their intention to cancel a unit by the individual unit withdrawal date, to avoid paying the Unit Fee or to receive a FULL Refund of unit fees pre-paid. Withdrawal dates are set for each unit at no less than 20% of the way through the period during which the unit is undertaken.
- Student Portal: Students can check their student portal to confirm when fees are due and see which fees have been paid.

#### **CONDITIONS OF ENROLMENT (CONTINUED)**

#### TABLE 2 - REFUND - FUNDED PROGRAM STUDENTS

#### Full Refund of Unit Fees for units that have not yet commenced will be made when:

- > A student withdraws from a course when the course and/or a unit is cancelled or re-scheduled to a time that is unsuitable to the student; or
- > A student is not given a place due to maximum number of places being reached.

#### Partial Refund of Unit Fees will be made when:

> A student withdraws for reasons other than those listed above, and who lodges a Course Variation Form before 20% of delivery for the unit has been concluded. In this case, students will be eligible for a full refund of the applicable unit fee.

#### Pro Rata Refunds will be made when:

Students withdraw for reasons of personal circumstances beyond their control. For example:

- > serious illness resulting in extended absence from classes;
- > injury or disability that prevents the student from completing their program of study; or
- > other exceptional reasons at the discretion of the accountable officer

In all cases, relevant documentary evidence (for example, medical certificate) is required.

#### A Full Refund of Other Fees will be made when:

> A student withdraws from a course before they have commenced their course AND/OR they have not yet been issued with their toolkit, consumables and uniform.

Note - Where you have commenced your course AND been issued with your toolkit, consumables and uniform, Other Fees are not refundable.

#### **PRIVACY NOTICE**

#### Why we collect your personal information:

As a registered training organisation (RTO), we collect your personal information so we can process and manage your enrolment in a vocational education and training (VET) course with us.

#### How we use your personal information

We use your personal information to enable us to deliver VET courses to you, and otherwise, as needed, to comply with our obligations as an RTO

#### How we disclose your personal information

We are required by law (under the National Vocational Education and Training Regulator Act 2011 (Cth) (NVETR Act)) to disclose the personal information we collect about you to the National VET Data Collection kept by the National Centre for Vocational Education Research Ltd (NCVER). The NCVER is responsible for collecting, managing, analysing and communicating research and statistics about the Australian VET sector.

We are also authorised by law (under the NVETR Act) to disclose your personal information to the relevant state or territory training authority.

#### How the NCVER and other bodies handle your personal information

The NCVER will collect, hold, use and disclose your personal information in accordance with the law, including the Privacy Act 1988 (Cth) (Privacy Act) and the NVETR Act. Your personal information may be used and disclosed by NCVER for purposes that include populating authenticated VET transcripts; administration of VET; facilitation of statistics and research relating to education, including surveys and data linkage; and understanding the VET market.

The NCVER is authorised to disclose information to the Australian Government Department of Education, Skills and Employment (DESE), Commonwealth authorities, State and Territory authorities (other than registered training organisations) that deal with matters relating to VET and VET regulators for the purposes of those bodies, including to enable:

- · Administration of VET, including program administration, regulation, monitoring and evaluation
- Facilitation of statistics and research relating to education, including surveys and data linkage
- Understanding how the VET market operates, for policy, workforce planning and consumer information.

The NCVER may also disclose personal information to persons engaged by NCVER to conduct research on NCVER's behalf.

The NCVER does not intend to disclose your personal information to any overseas recipients.

For more information about how the NCVER will handle your personal information please refer to the NCVER's Privacy Policy at www.ncver.edu.au/privacy.

If you would like to seek access to or correct your information, in the first instance, please contact your RTO using the contact details listed below.

DESE is authorised by law, including the Privacy Act and the NVETR Act, to collect, use and disclose your personal information to fulfil specified functions and activities. For more information about how the DESE will handle your personal information, please refer to the DESE VET Privacy Notice at <a href="https://www.dese.gov.au/national-vet-data/vet-privacy-notice">https://www.dese.gov.au/national-vet-data/vet-privacy-notice</a>.

#### Surveys

You may receive a student survey which may be run by a government department or an NCVER employee, agent, third-party contractor or another authorised agency. Please note you may opt out of the survey at the time of being contacted.

#### **Contact information**

At any time, you may contact Skills Australia Institute to:

- Request access to your personal information
- Correct your personal information
- Make a complaint about how your personal information has been handled
- Ask a question about this Privacy Notice

SEND YOUR APPLICATION TO	FOR OFFICE USE ONLY	
Email: enrolments.perth@skillsaustralia.edu.au Post: 230 Railway Parade, Cannington WA 6107	Name of Officer who sighted and collected the completed form:  Signature:  Date:/	
	I confirm that I have collected the required documents to support this application	

# FUNDED STUDENT PRE-ENROLMENT QUESTIONNAIRE



At Skills Australia Institute we want to ensure that courses meet the expectations of our potential clients like you! Therefore please take a few moments to complete this short questionnaire. This form must be completed by the enrolling student, as the responses provided form part of our initial assessment of the foundation skills of students. Where identified additional Foundation skills/Langauge Literacy and Numeracy skill assessment may be required.

Name:	Date:	//	
Course you want to enrol in:			
Why are you considering enrolling with Skills Australia Institute?			
		· • • • • • • • • • • • • • • • • • • •	
Why are you interested in this course?			
		· • • • • • • • • • • • • • • • • • • •	•••••
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Why do you think you are suitable for this course?			
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What do you expect to achieve from studying this course?			
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What are the courses fees payable for the course you have selected?			
			•••••
FOR OFFICE USE ONLY			
Receiving Staff Member: Date:		(dd/mm/	уу).
Has this prospective student met with a Course Advisor at Skills Australia Institute? Yes No Details:			
Enrolment recommended (I confirm I have reviewed the answers provided by the prospective student, and recommend this student for enro Attached this form to completed Application for Enrolment.	olment).		
Enrolment NOT recommended (I confirm I have reviewed the answers provided by the prospective student and do NOT recommend this stu Provide explanation/recommendations:	udent for er	nrolment)	
When a students is NOT recommended for enrolment student must be contacted and informed why we have made recommendation, and prowhich may include a different course selection at Skills Australia Institute. To Be Authorised by the Traning & Compliance Manager	ovide with	some sug	gestions,
Signature: Date:	n/yy)		